

Terms and Conditions

Lessons

1.1 At the Becky Dell Music Academy (BDMA) lessons are taught 34 weeks of the year. You will be sent the term dates ahead of each academic year.

1.2 Additional lessons outside of these term dates can be arranged, but we require students to commit to weekly lessons in term time.

1.3 Once the lesson time and date has been agreed, that slot will be reserved for your child for the teaching year.

1.4 If you miss a lesson during these dates then the lesson is lost and no refund will be given.

1.5 If we turn up for a scheduled lesson and you have forgotten about it/are not there, then the lesson is lost and no refund will be given.

1.6 If you have multiple lessons within a family and a child is away for their lesson we are happy for the other child/children/adult to have their lesson time.

1.7 If you wish to stop lessons six weeks notice is required. We cannot permit for our tutors to work privately for any families that have or have previously had lessons within the academy, so please don't ask them. This is also written into our tutor contract.

1.8 If you wish to alter your lessons to an alternative regular time in the course of the academic year, six weeks notice is required.

Tutor missing a lesson

2.1 If the tutor cannot make a lesson for any reason you have three options;

2.2.1 arrange for a replacement lesson at a mutually convenient time.

2.2.2 arrange for Becky or another tutor to cover the lesson at a mutually convenient time.

2.2.3 receive a refund for the missed lesson if you have not used your extra lesson during the academic year or earlier in the event that the contract is terminated before the end of the academic year.

Payment/Fees

3.1 Fees will be spread evenly across 12 months and are to be paid by standing order on the 1st of every month. The academic year runs September to August and the first payment of each academic year is to be made on 1st September.

3.2 If the fees are not received on time you will receive one free reminder. If the fees are not then paid within a week of this reminder you will be charged a £25 administration fee and we have the discretion to suspend your child's lessons until the fees are paid.

3.3 You will always receive at least six weeks notice of any increase in fees. There will never be more than one price increase in any academic year.

3.4 If you are having trouble paying the fees, please contact us to discuss this.

3.5 The details for the bank account are detailed below:

Barclays Bank
Rubybird Music
Sort code: 20-49-81
Account number: 23985113

Please put your child's/children's names as the reference

What you can expect from us:

Tutors will:

4.1 Be CRB/DBS checked and have Public Liability Insurance (PLI)

- 4.2 Turn up promptly for lessons
- 4.3 Keep parents informed of progress
- 4.4 Use inspiring and appropriate music for the pupils
- 4.5 Encourage the pupils to expand their musical repertoire and musical knowledge
- 4.6 Enter the students for appropriate exams
- 4.7 Encourage and prepare them for performing at our regular concerts

In addition, Becky will:

- 5.1 Write regular updates and vlog/blog posts on the BDMA website
- 5.2 Put on regular concerts, usually two a year. Please be aware we do group photos at the end of the concerts and will use these on our social media and websites. PLEASE LET US KNOW if you do not want any pictures of your child being published.
- 5.3 Train and keep tutors developing professionally and personally so they can be the best tutors possible
- 5.4 Develop the community of tutors and students
- 5.5 Provide help and advice with buying/hiring pianos and other instruments

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